Intermodal Carrier Hub Introduction

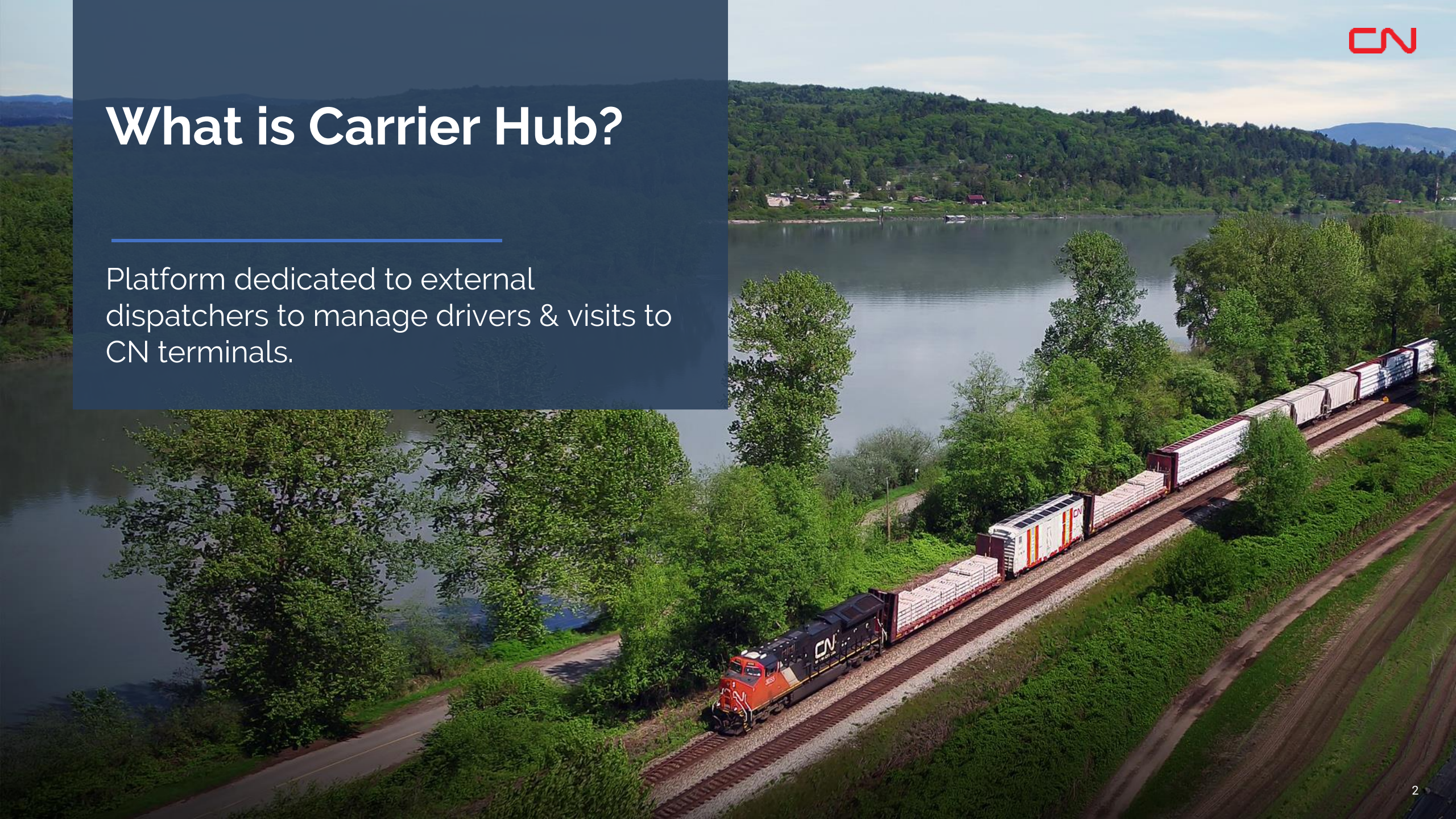
Streamlined Drivers' Registrations
& CN Visits

February 2025



What is Carrier Hub?

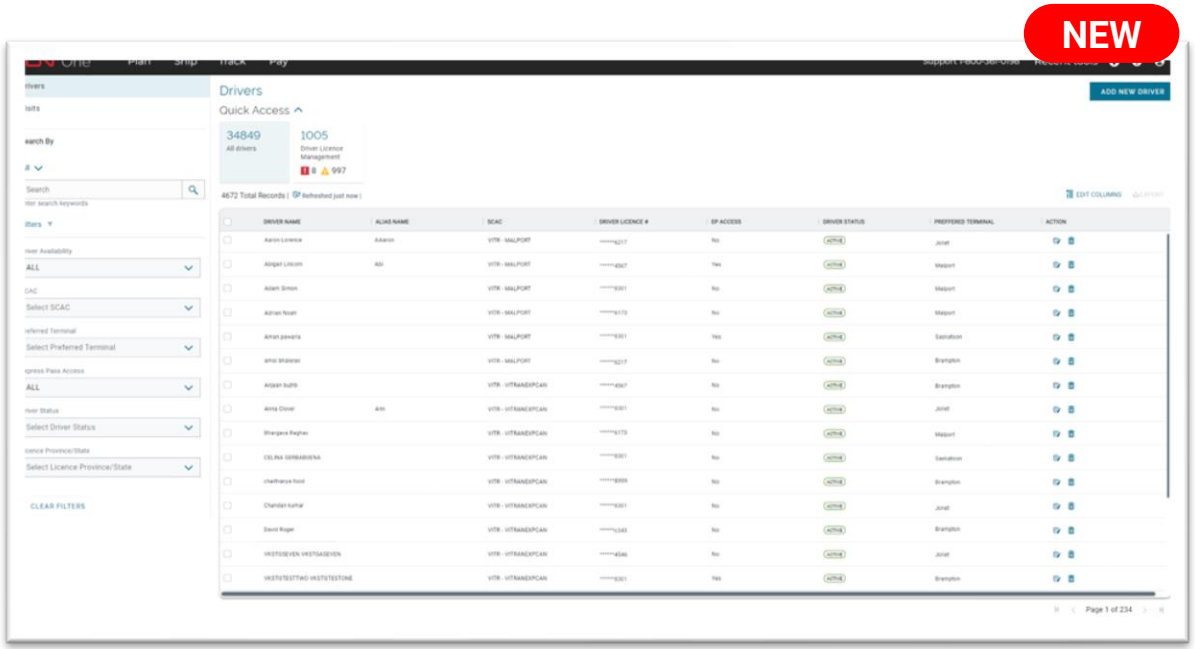
Platform dedicated to external dispatchers to manage drivers & visits to CN terminals.



Hub providing visibility and control



Before · Email Registration



Now · Centralized Management

Standardized registration

Consolidate various email-based driver registration from different terminals into a standard process

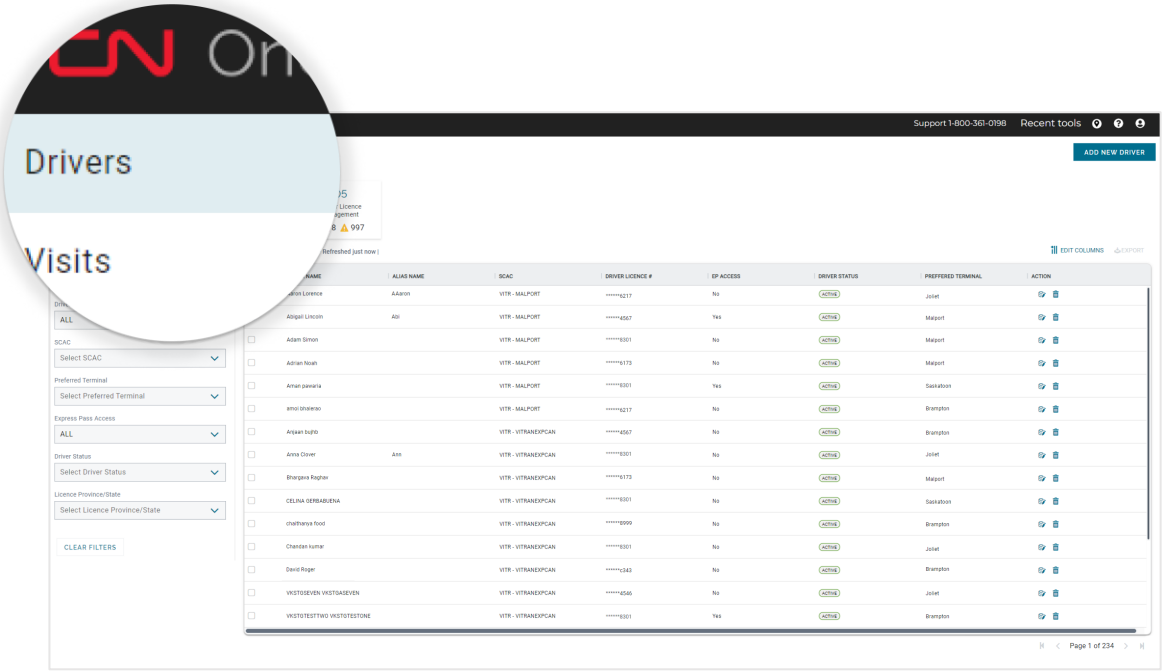
Centralized intermodal information

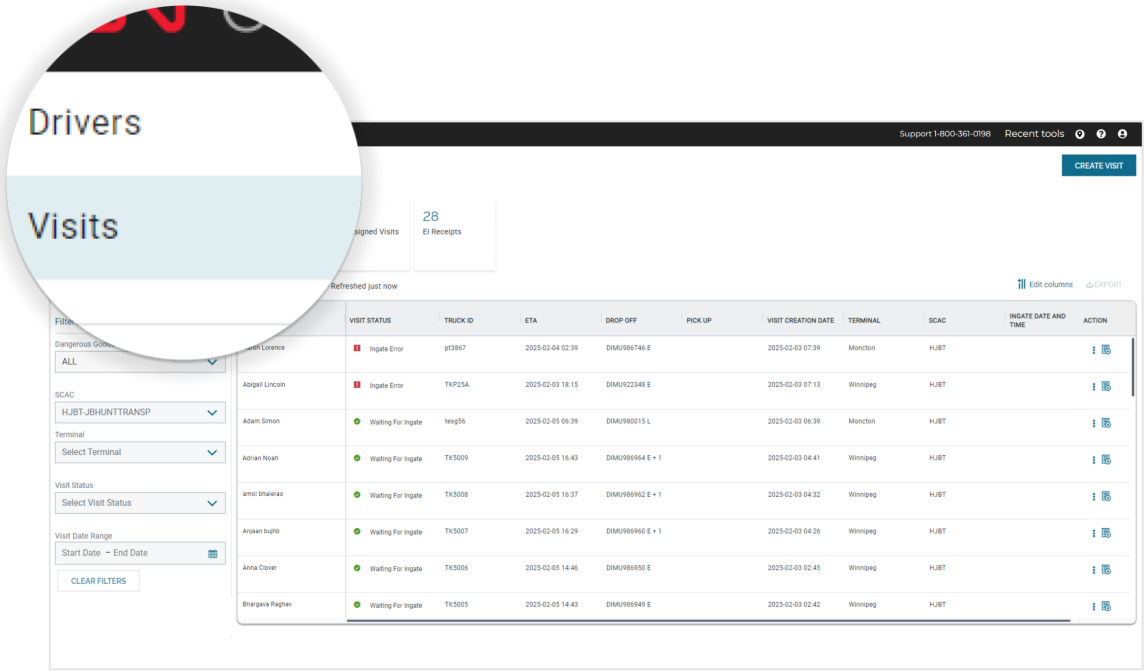
Gain visibility to all your drivers and visits to CN in one centralized hub

Manage with confidence

Filter and search drivers, onboard to Express Pass, create visits for your drivers to different terminals and so on

Overview





1 Driver Management

Driver Dashboard · Driver Status · Driver Details

Add New Driver · Modify & Delete Driver

Enroll to Express Pass · Search & Filter · Export Excel

2 Visit Management

Visit Dashboard · Visit Status · Search & Filter

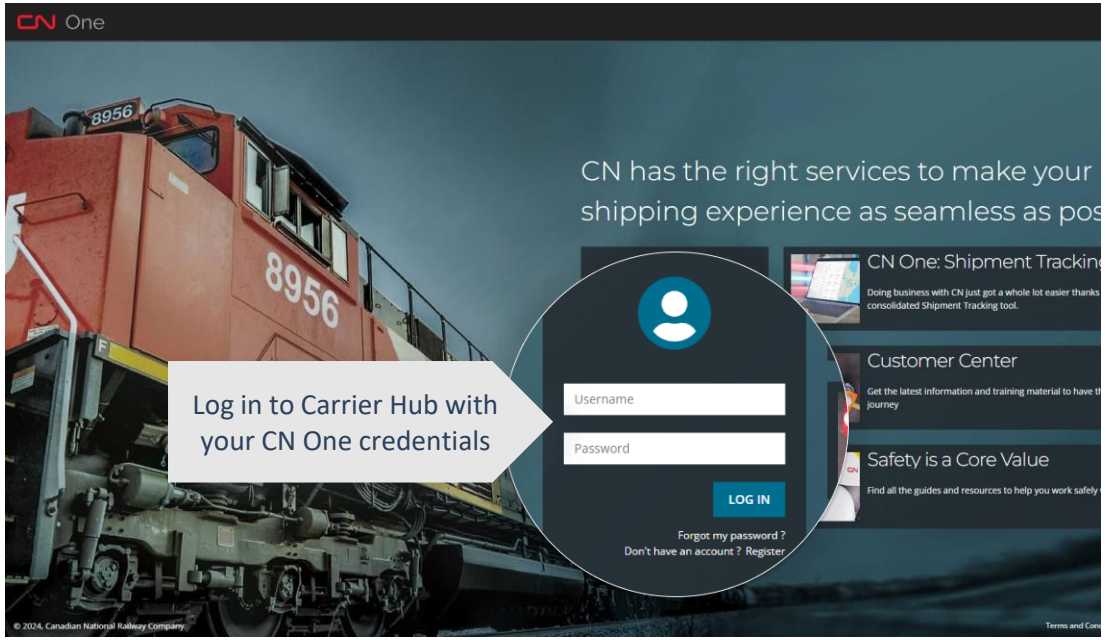
Create Visit · Driver Assignment · Visit Details · Damage Report

EI Receipts · Export CSV & Excel

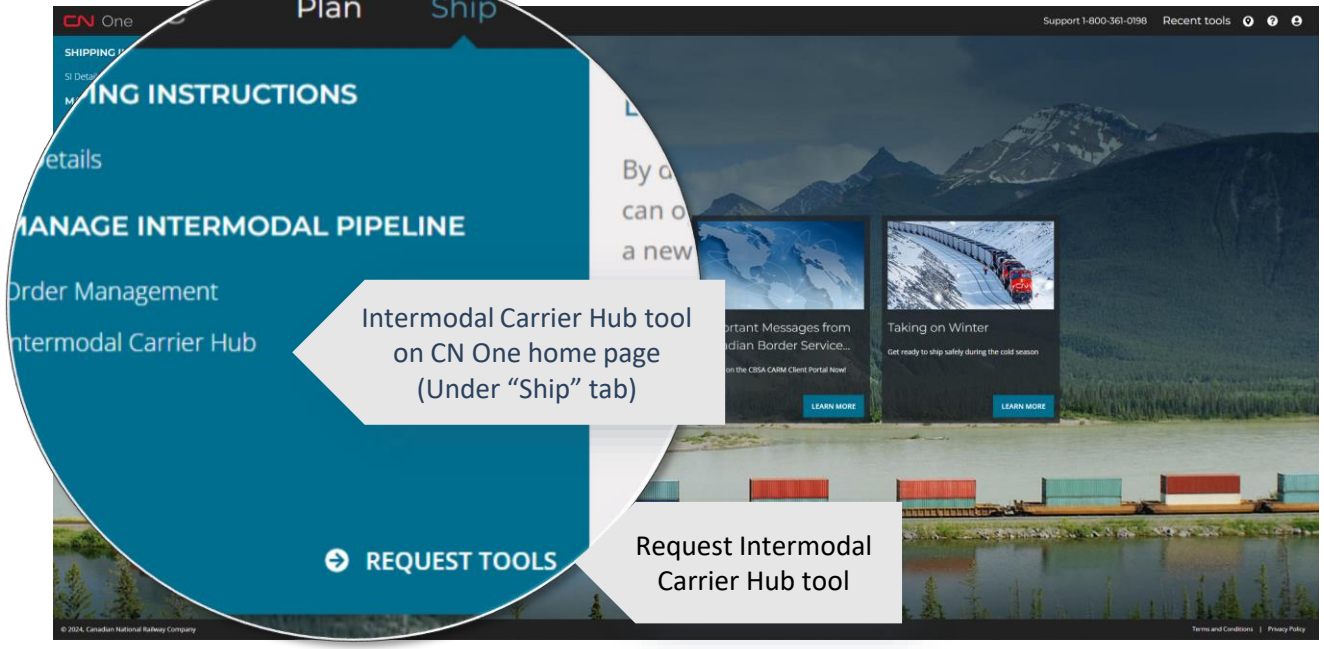
CN One

Same credential to all tools you need

1



2



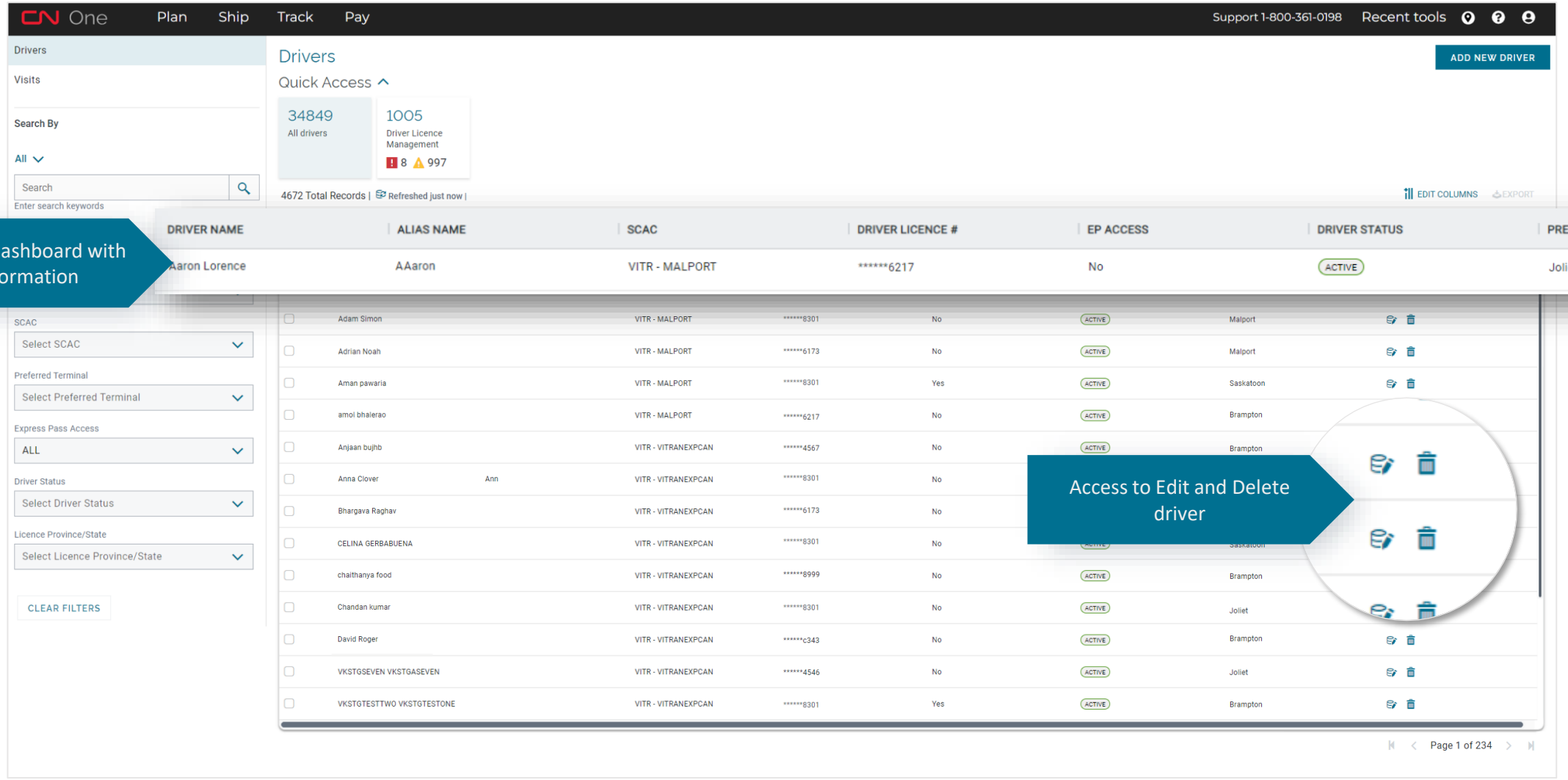
Driver Management

Standardized registration process & driver management.



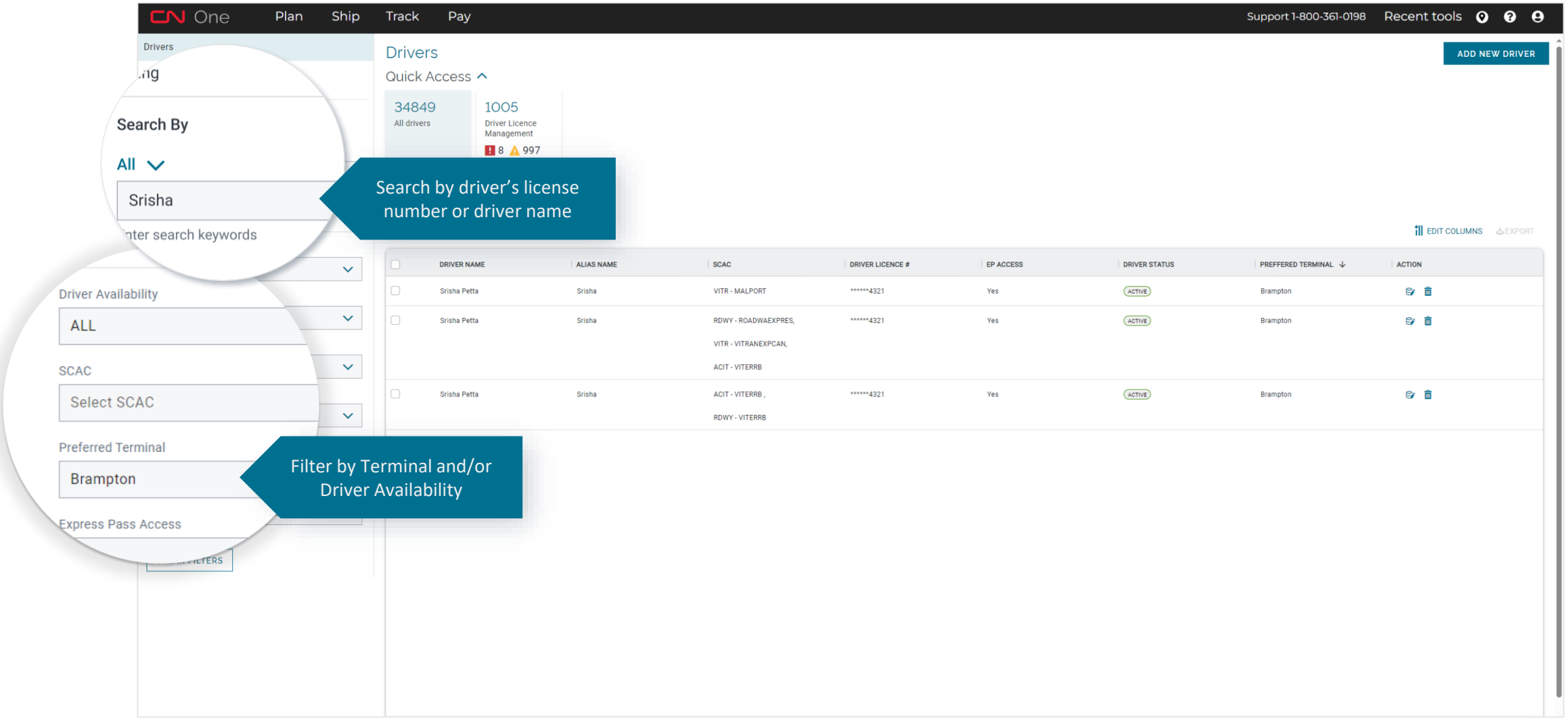
All drivers, at a glance

Driver dashboard



Driver Search & Filter

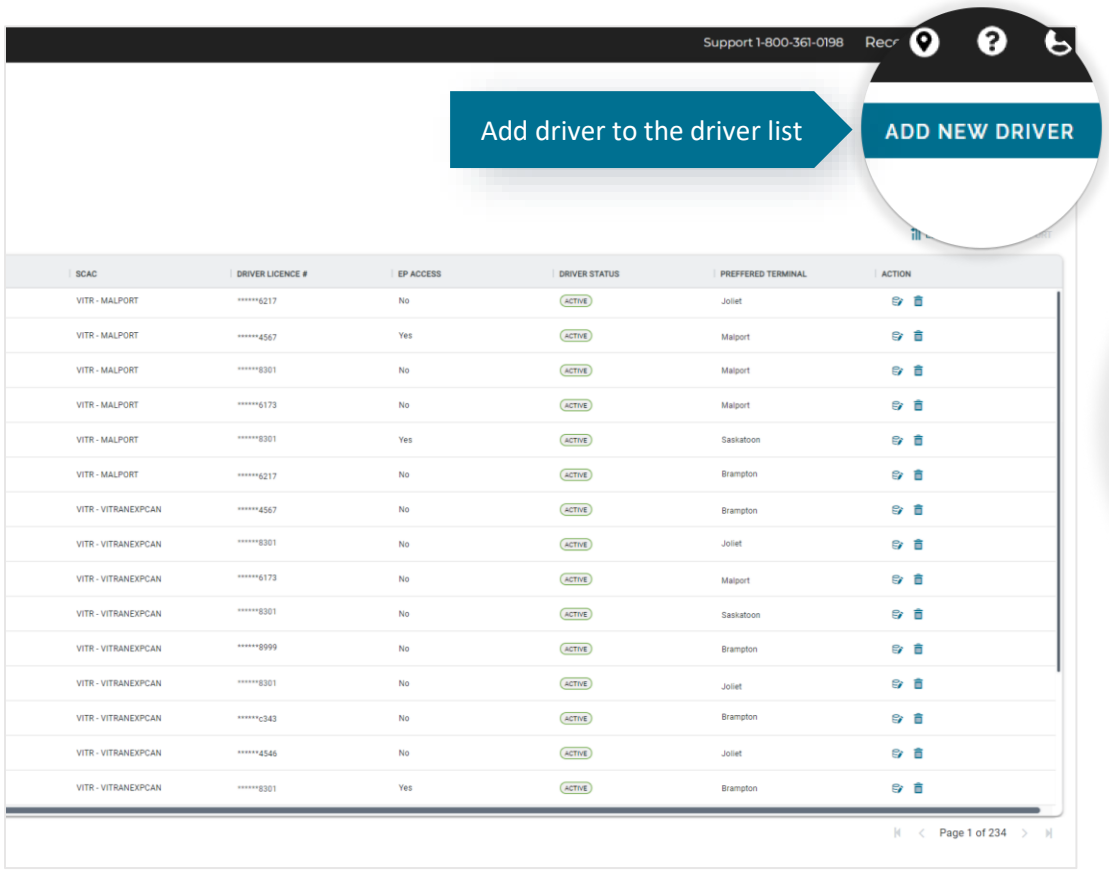
Drill down to specific driver/terminal



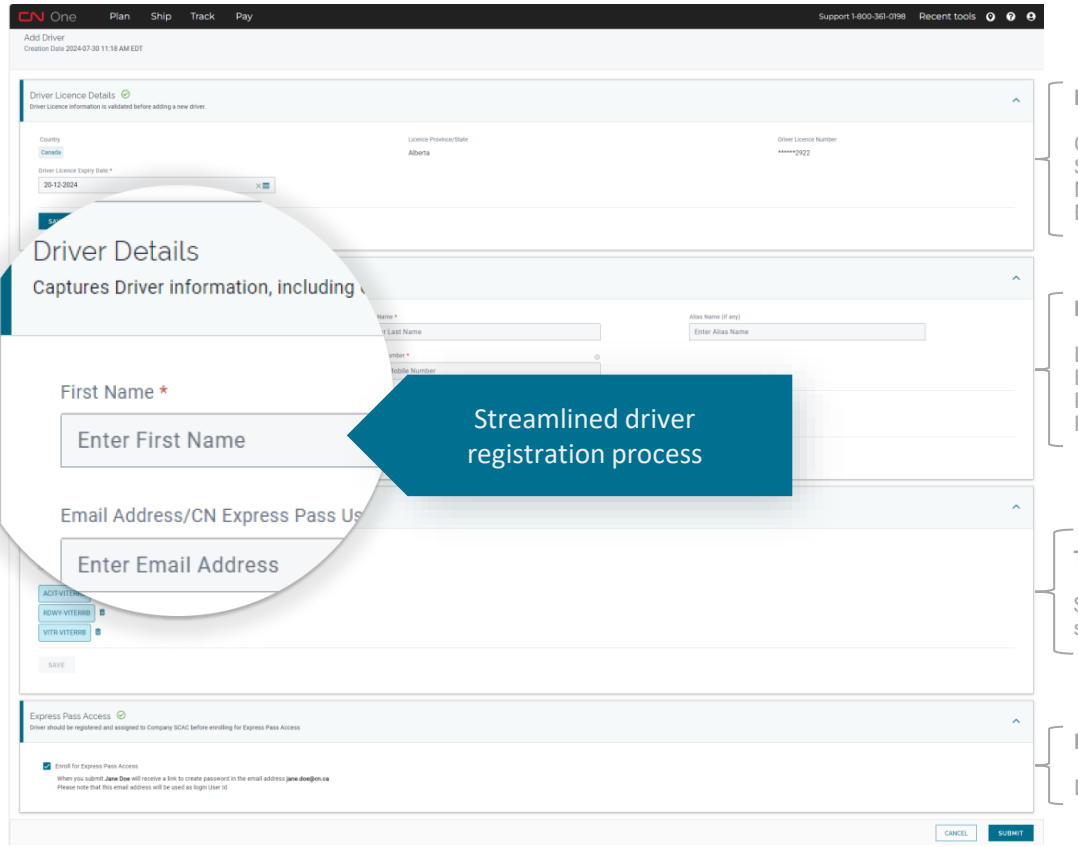
Driver Registration

Add new driver

1



2



Driver Licence Details

Country
State/Province
Number
Expiry Date

Driver Details

First / Last / Alias Name
Email / Mobile Number
Preferred Terminal
Preferred Language

Trucking Company SCAC

Single / Multiple SCAC selection

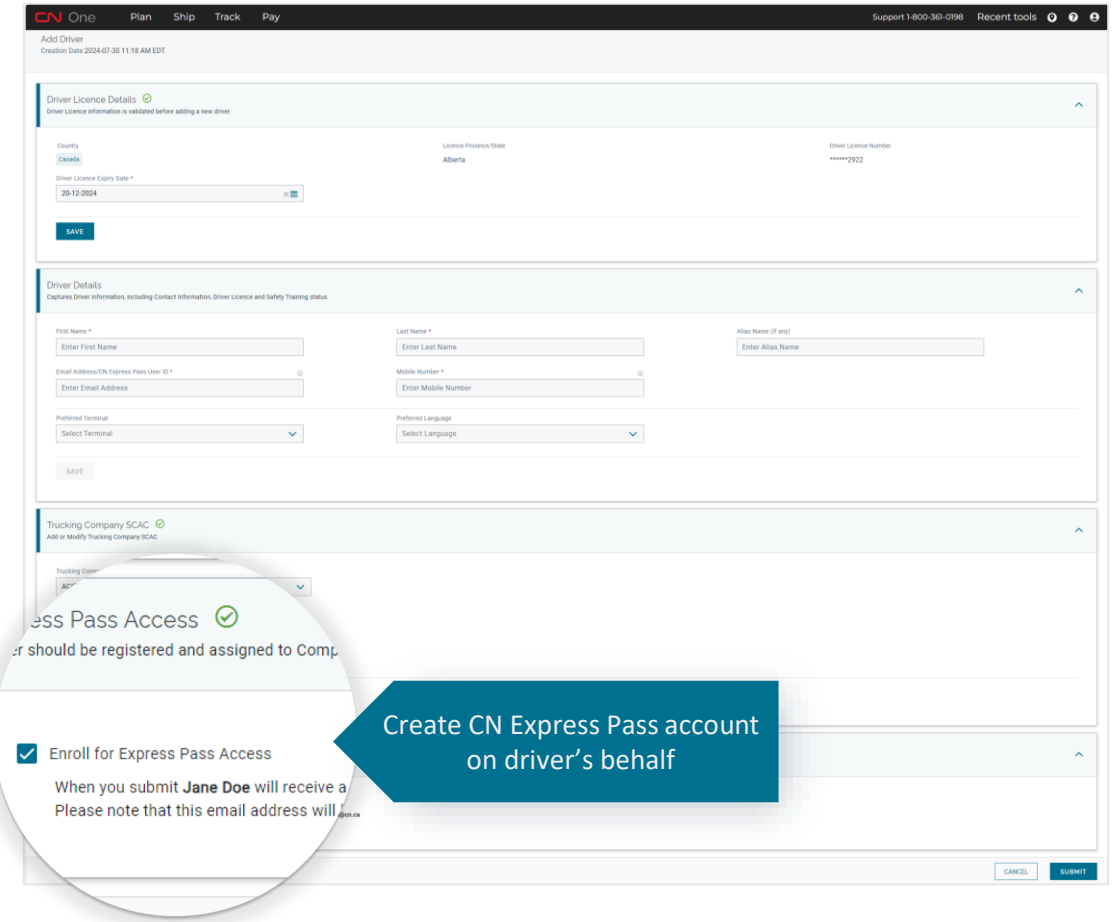
Express Pass Access

Enroll into Express Pass

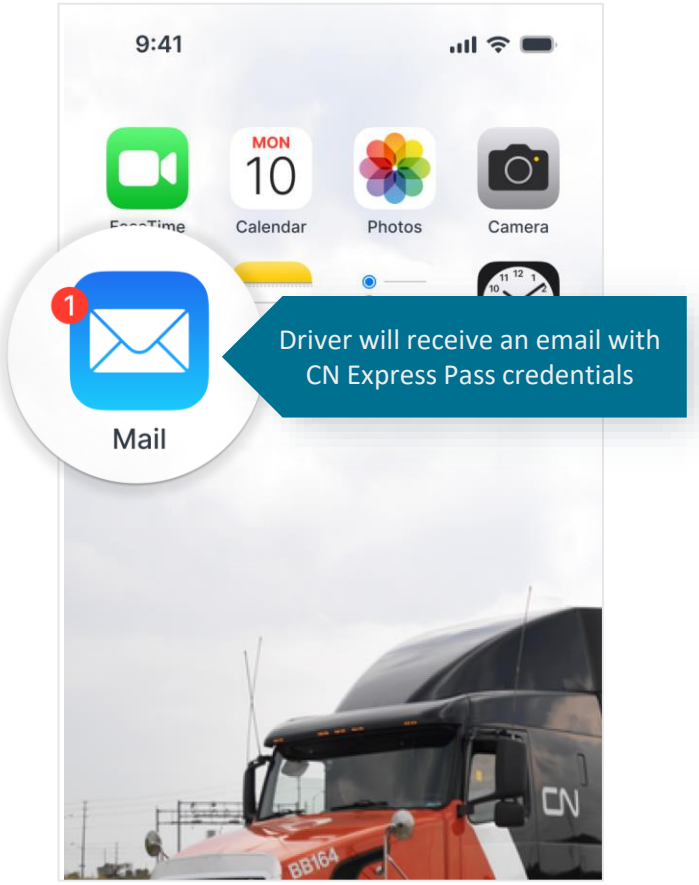
*All columns are expandable / collapsible

CN Express Pass Enrollment

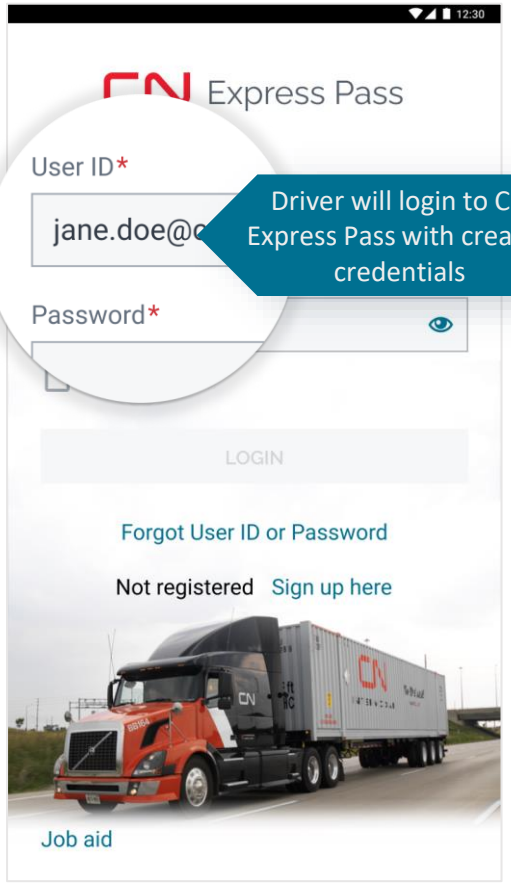
1



2



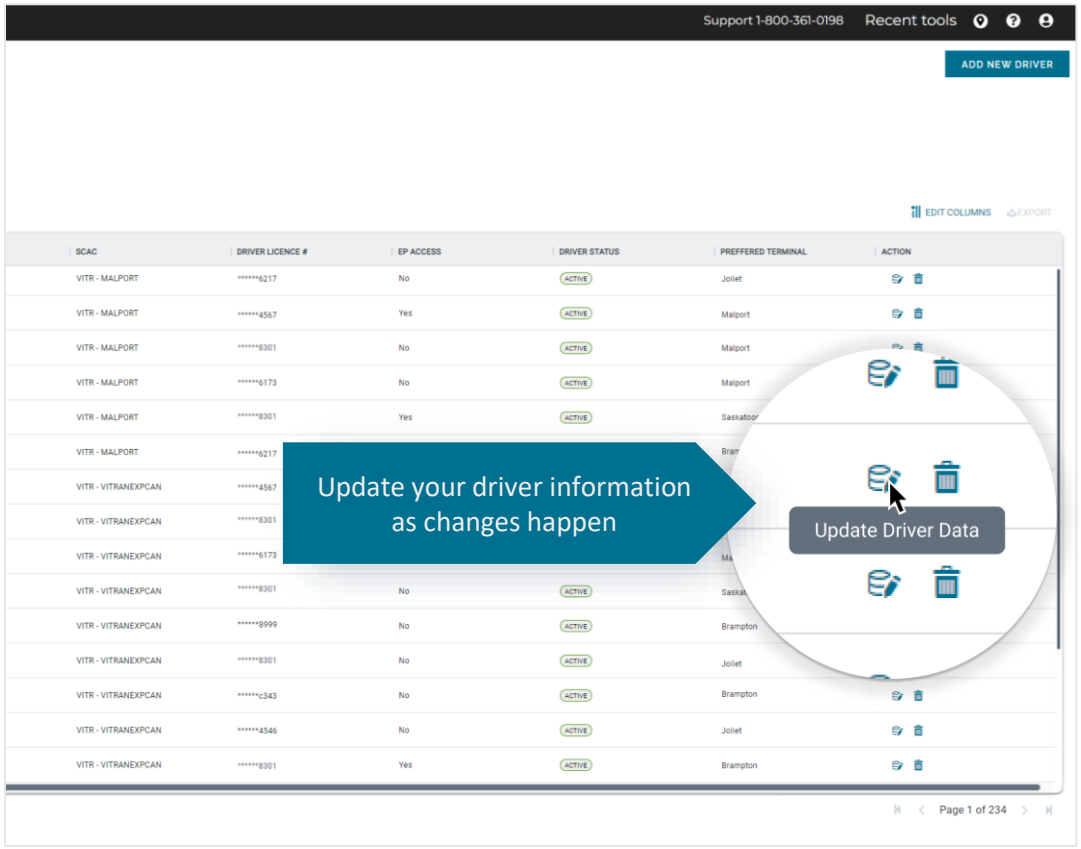
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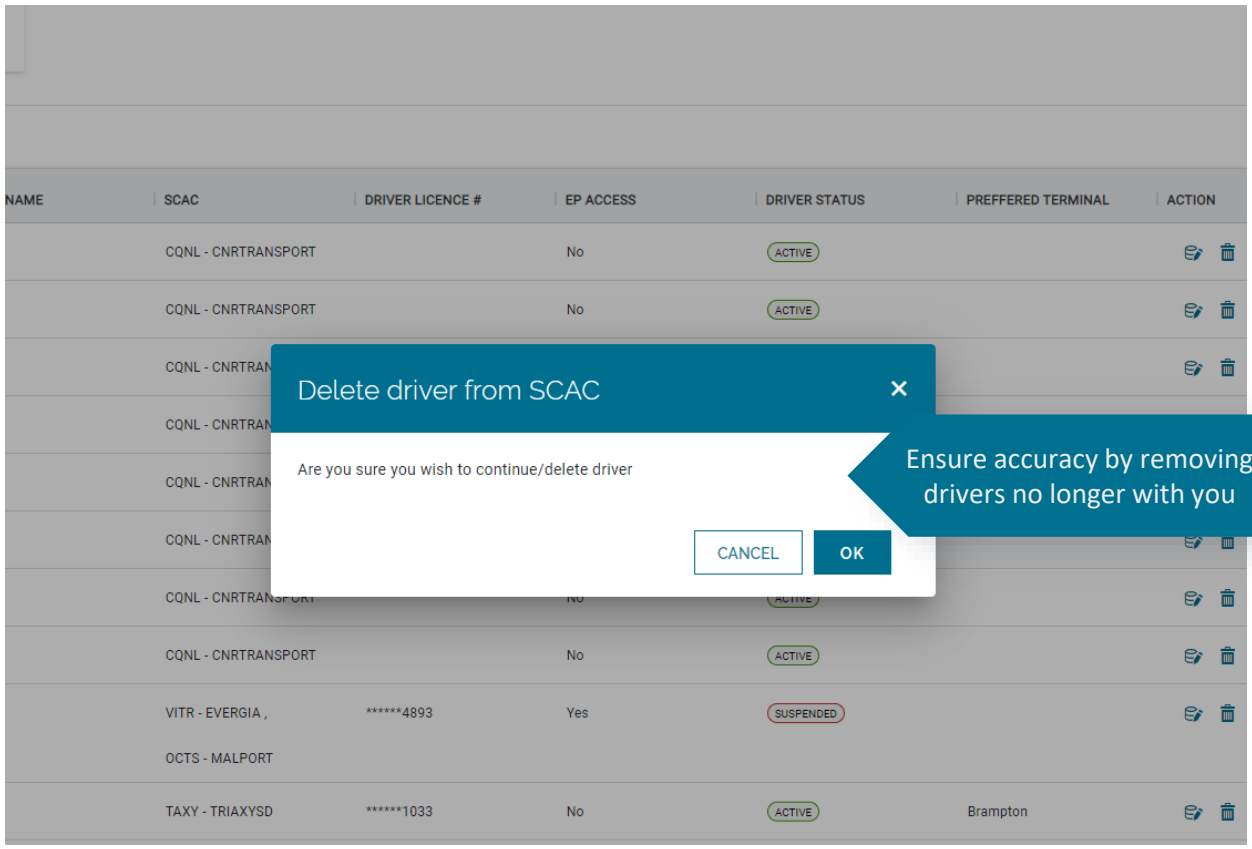
Driver Management

Keep your drivers' information up-to-date

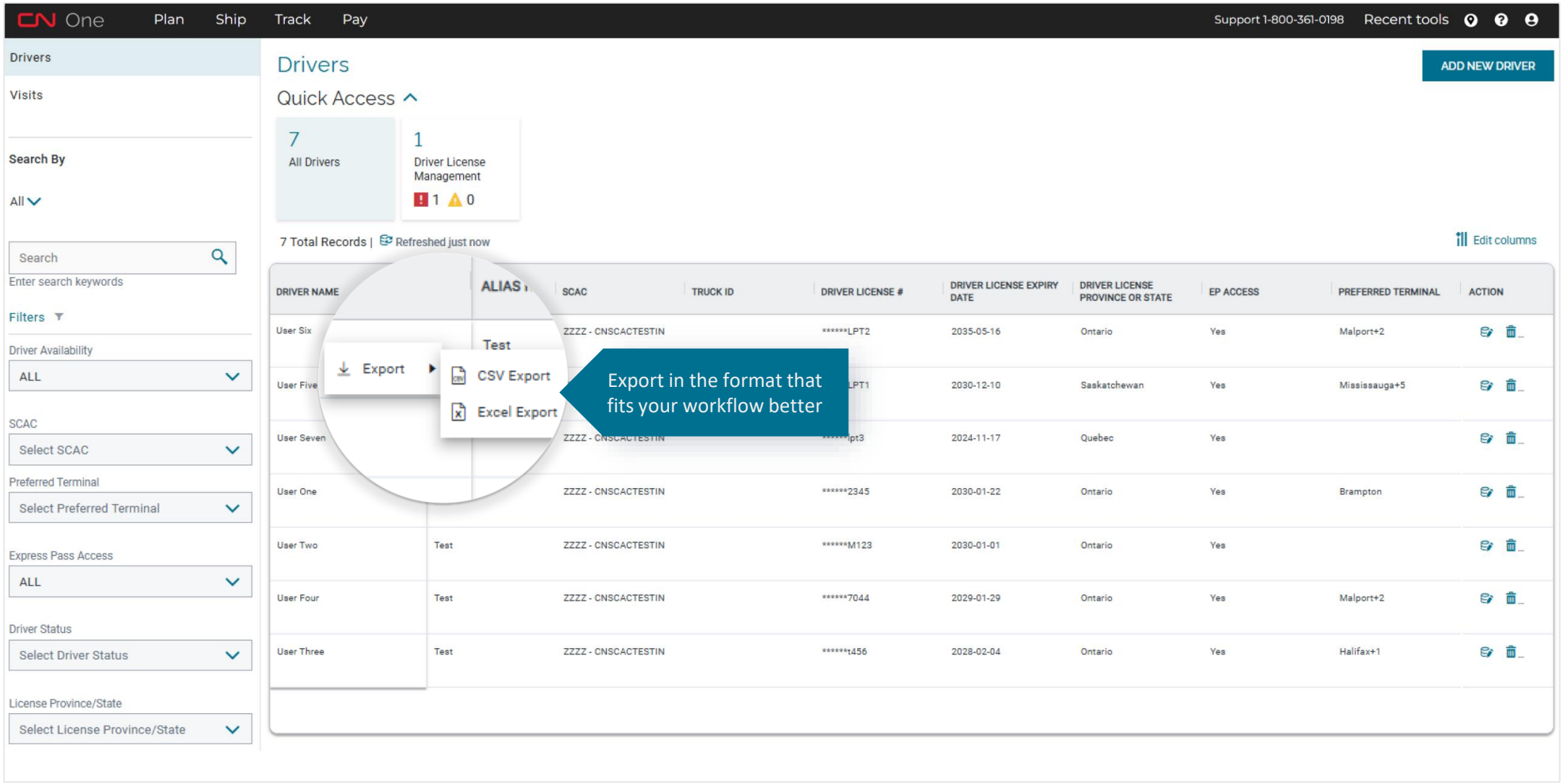
1



2

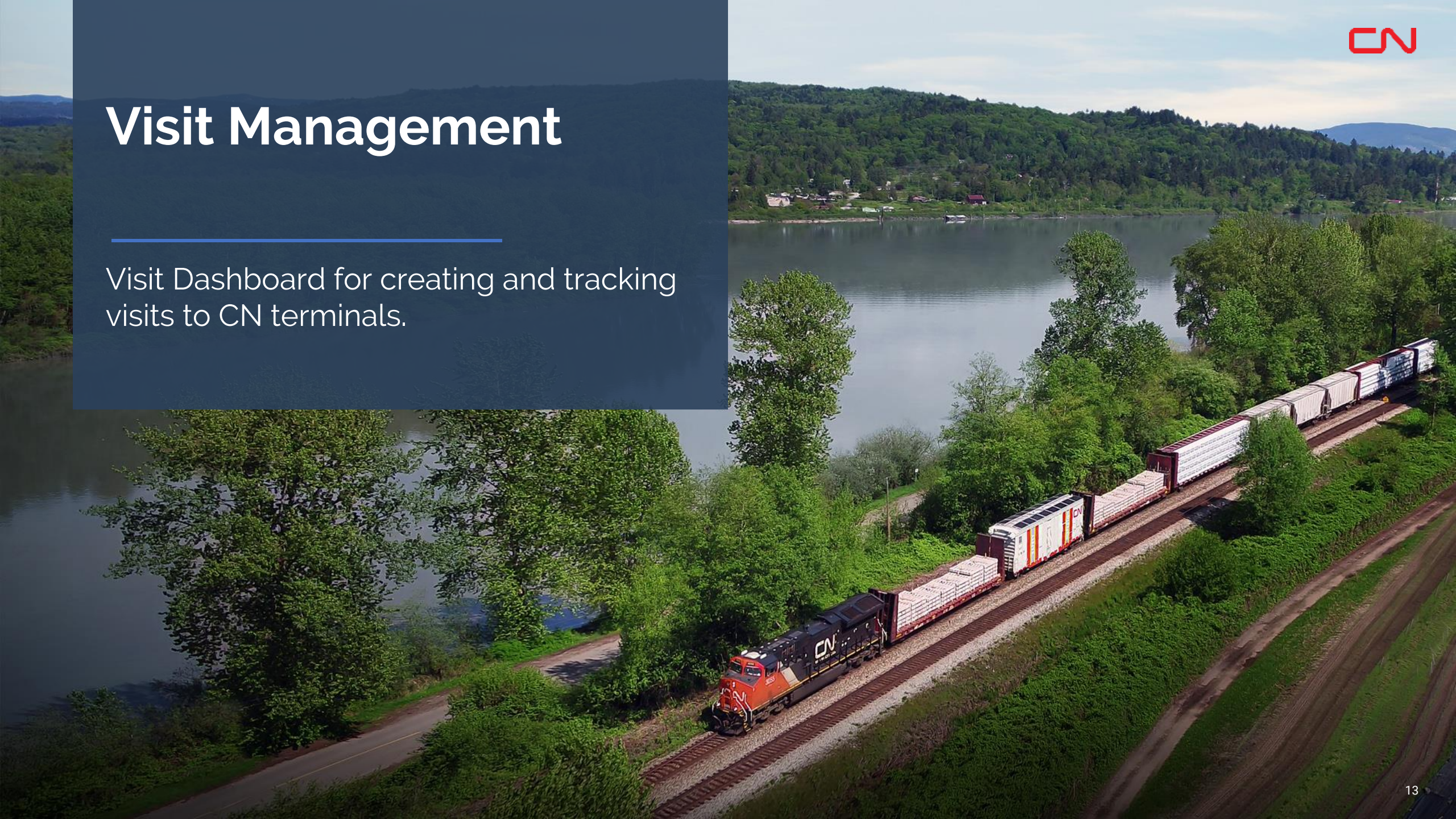


Driver List Export

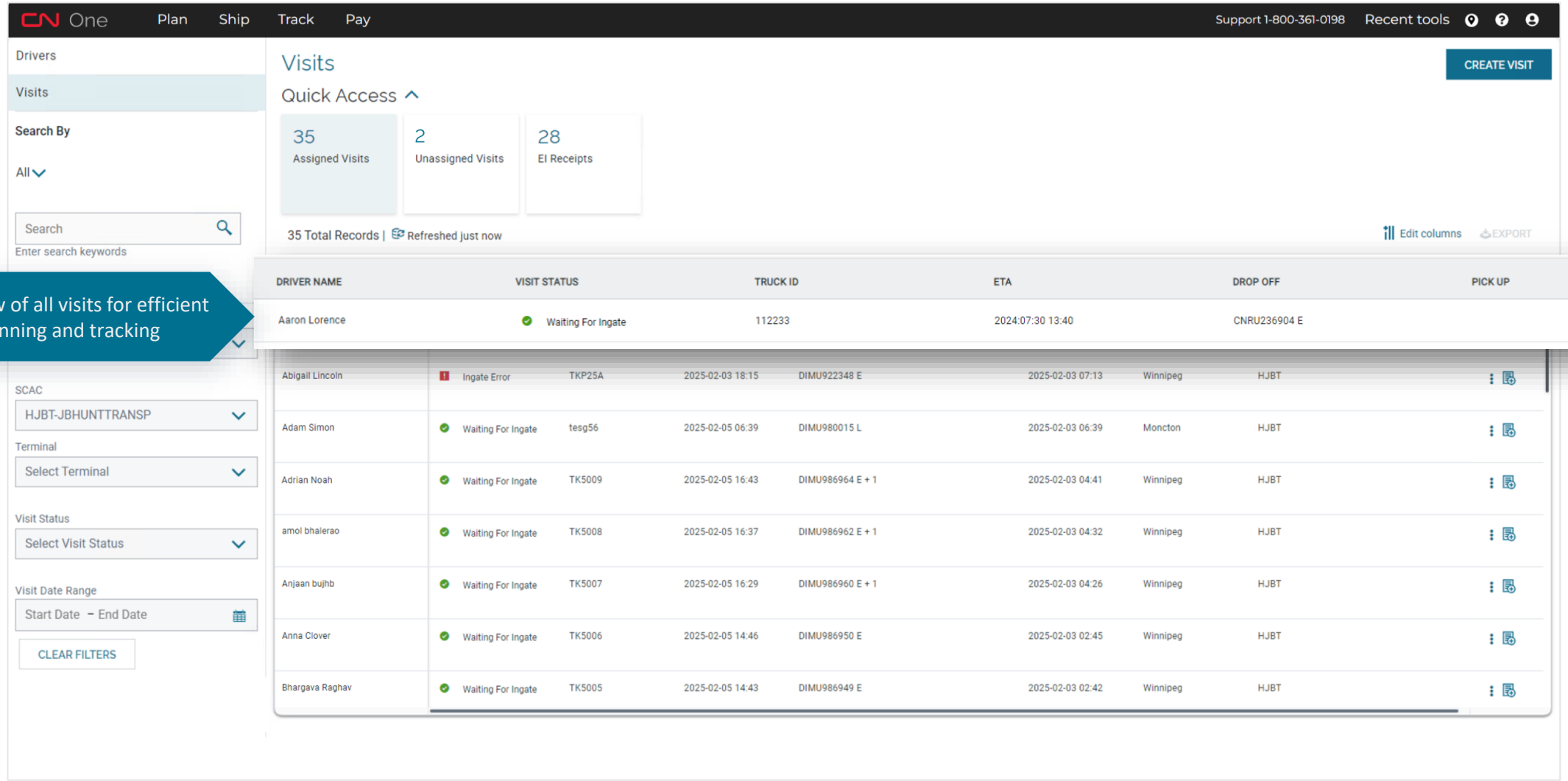


Visit Management

Visit Dashboard for creating and tracking visits to CN terminals.

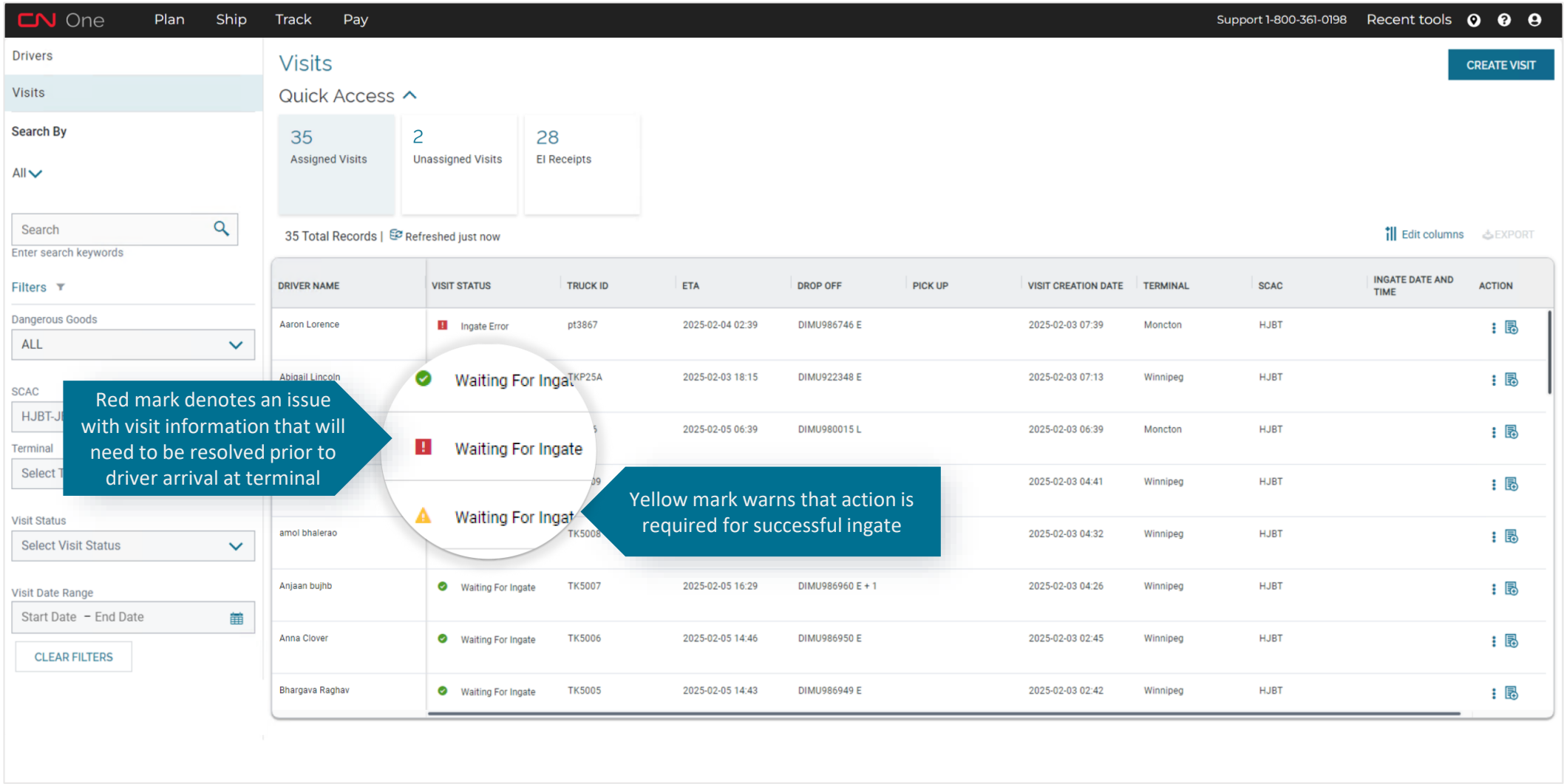


Visit Dashboard, at a Glance



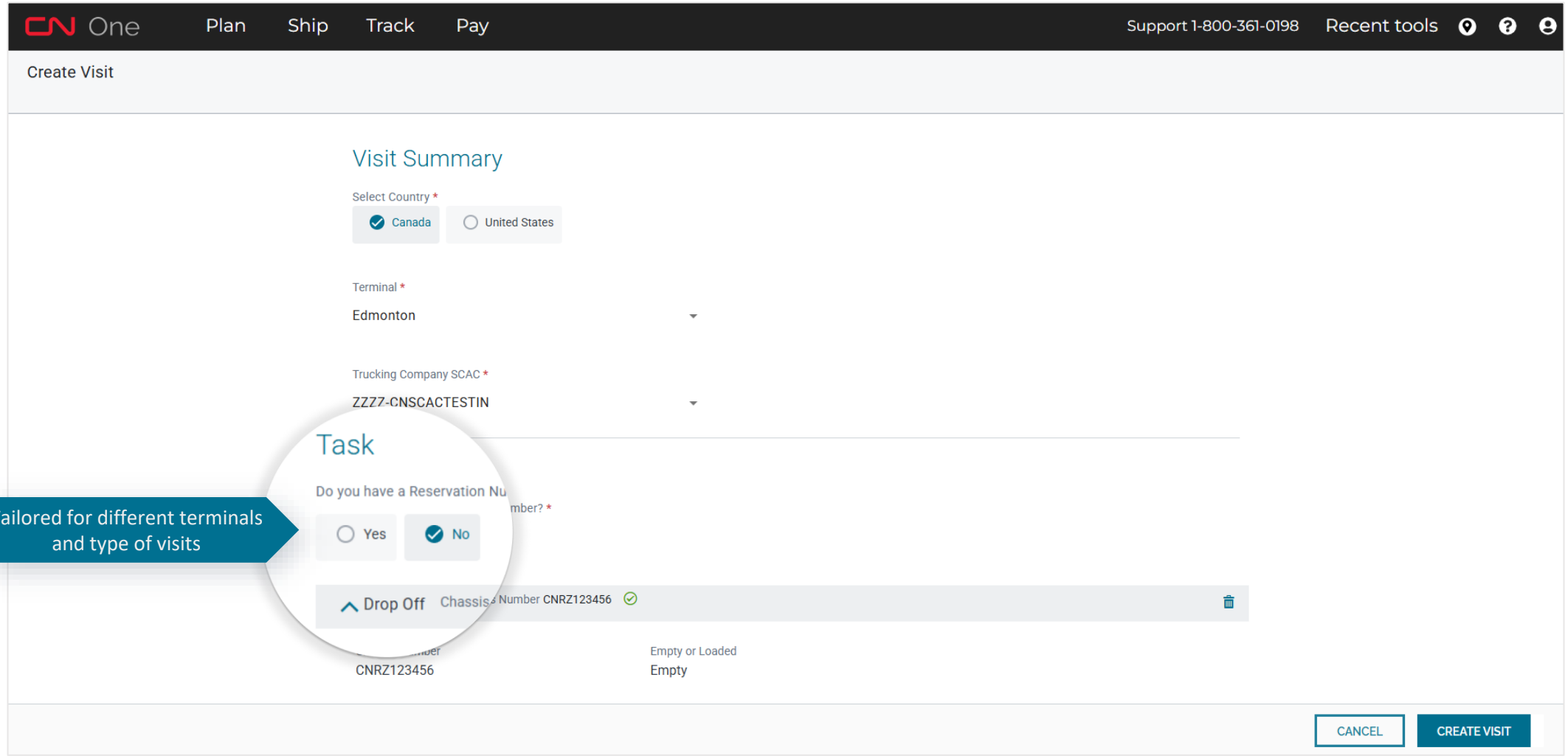
Visit Status

Steps in driver's journey



Create Visit

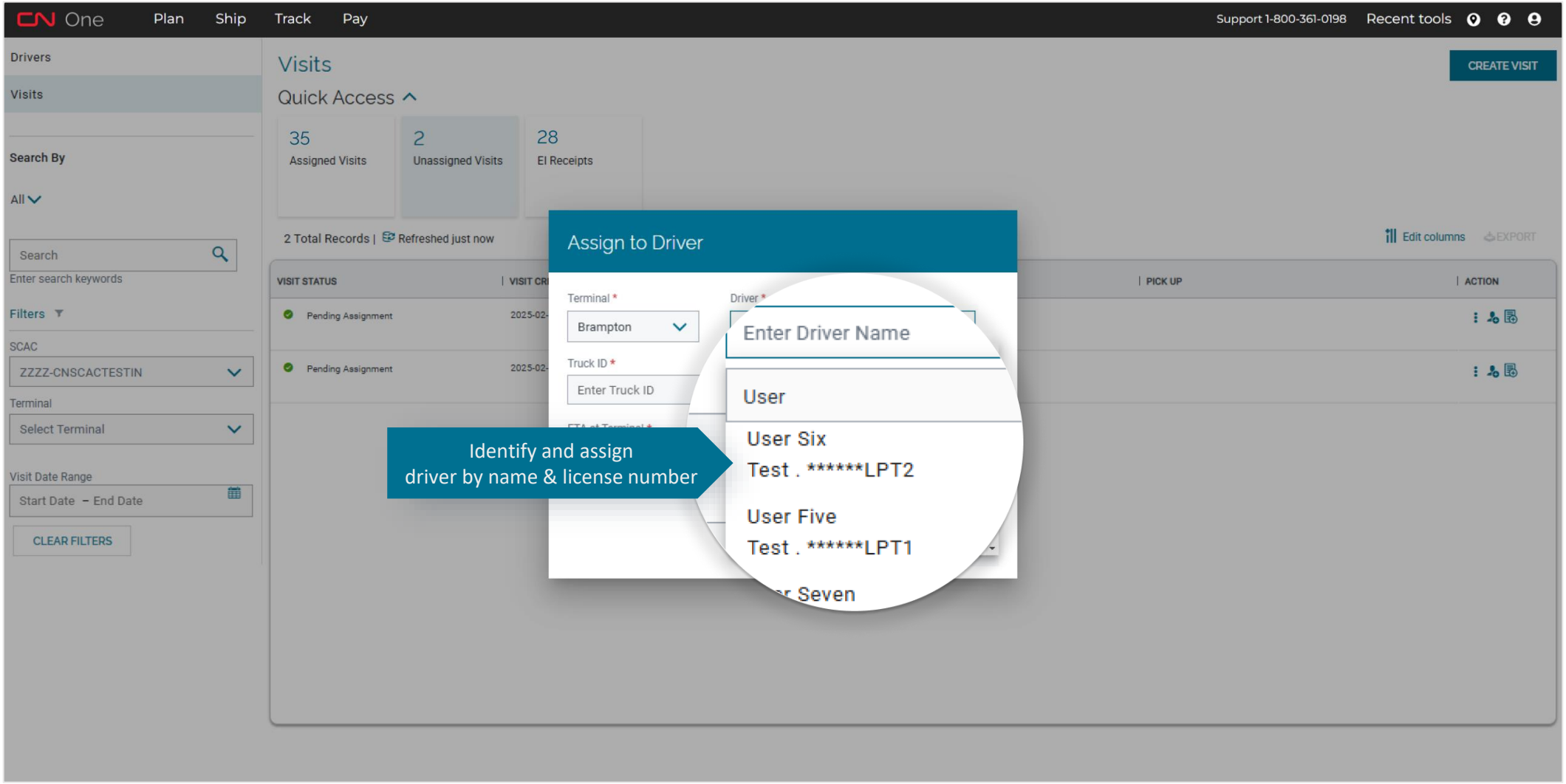
Enter data more accurately on behalf of your drivers



Tailored for different terminals and type of visits

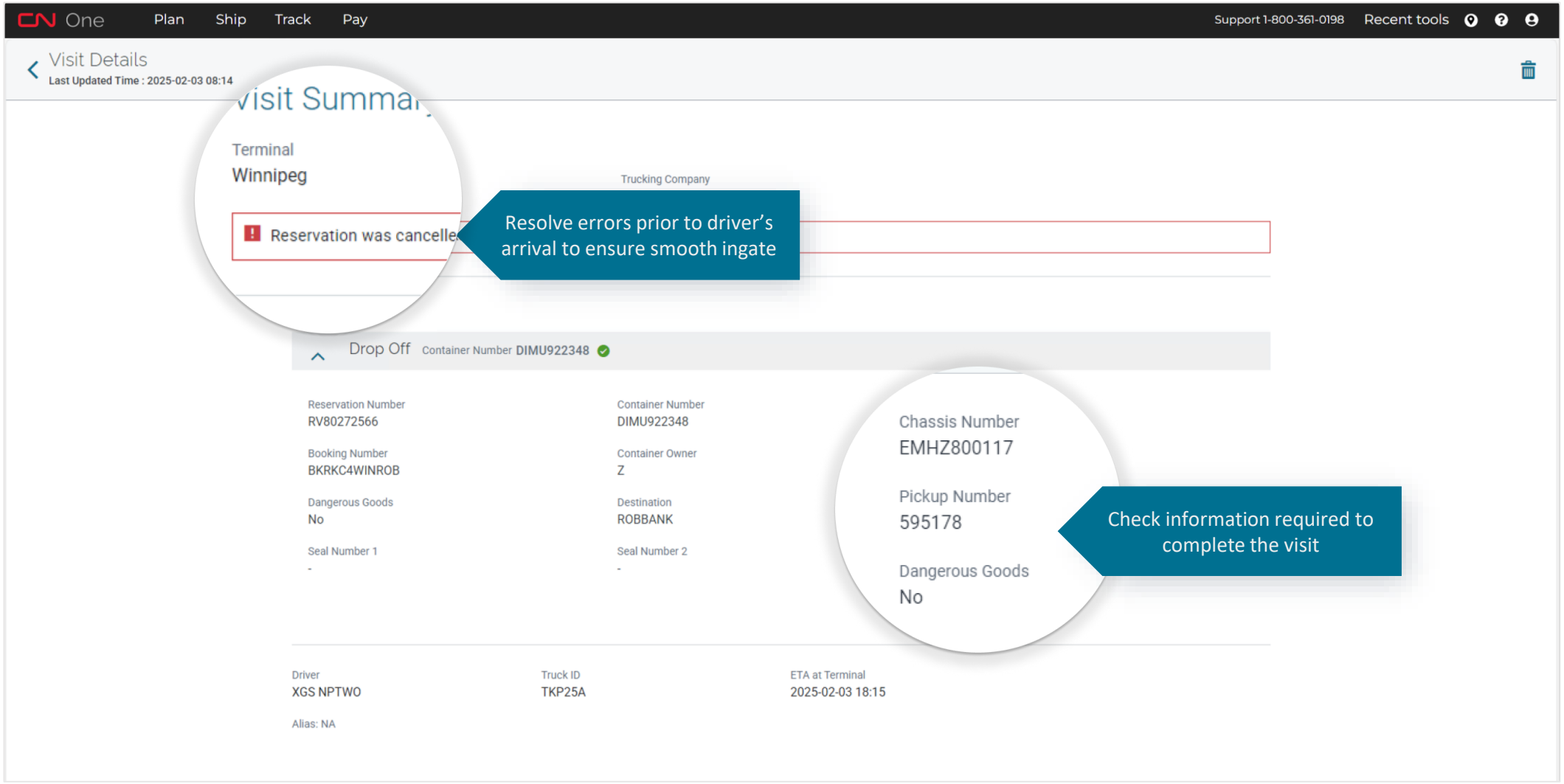
Driver (Un)Assignment

Allow to narrow down to a specific driver



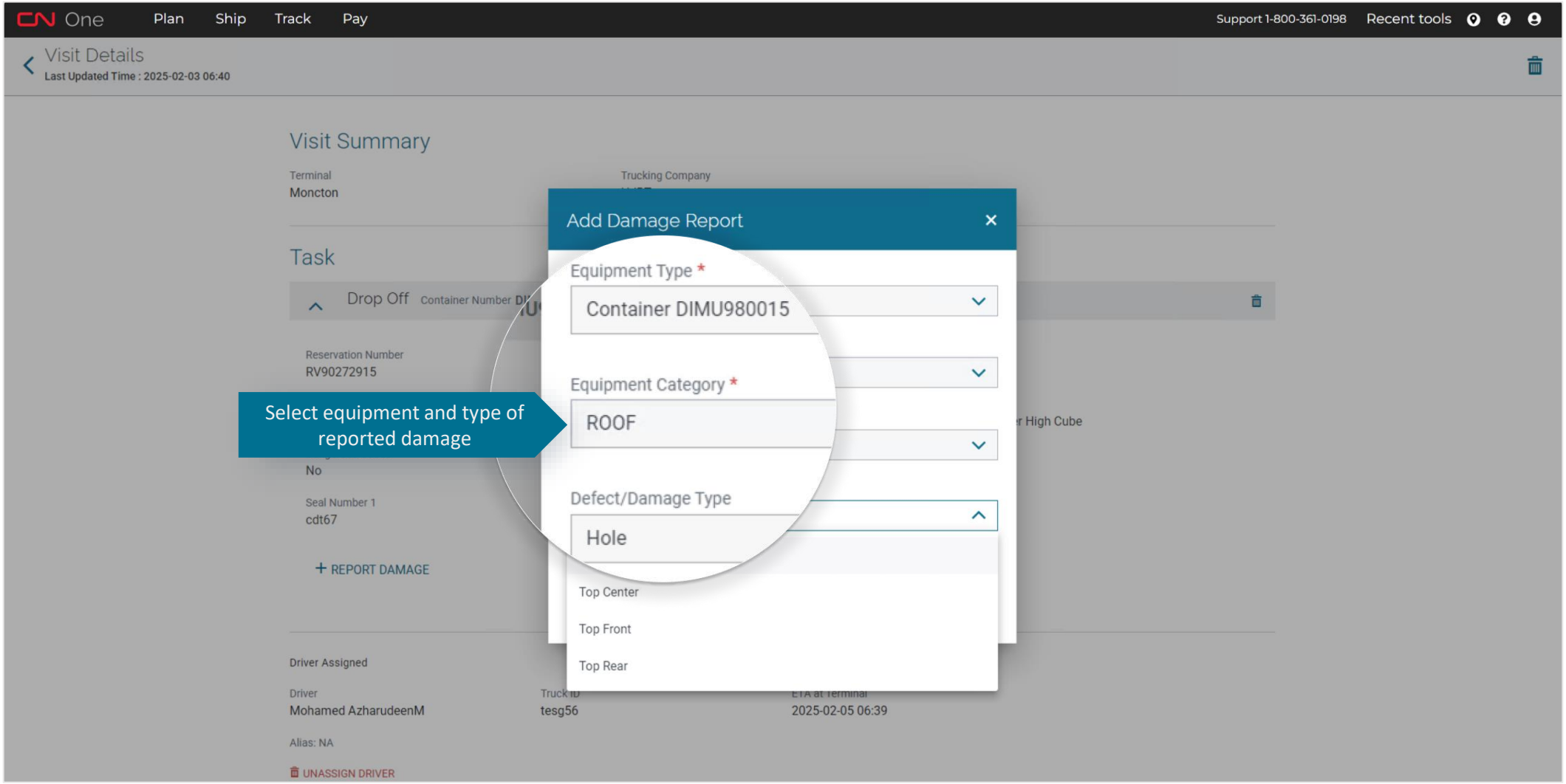
Visit Details

Detailed view of visit and errors



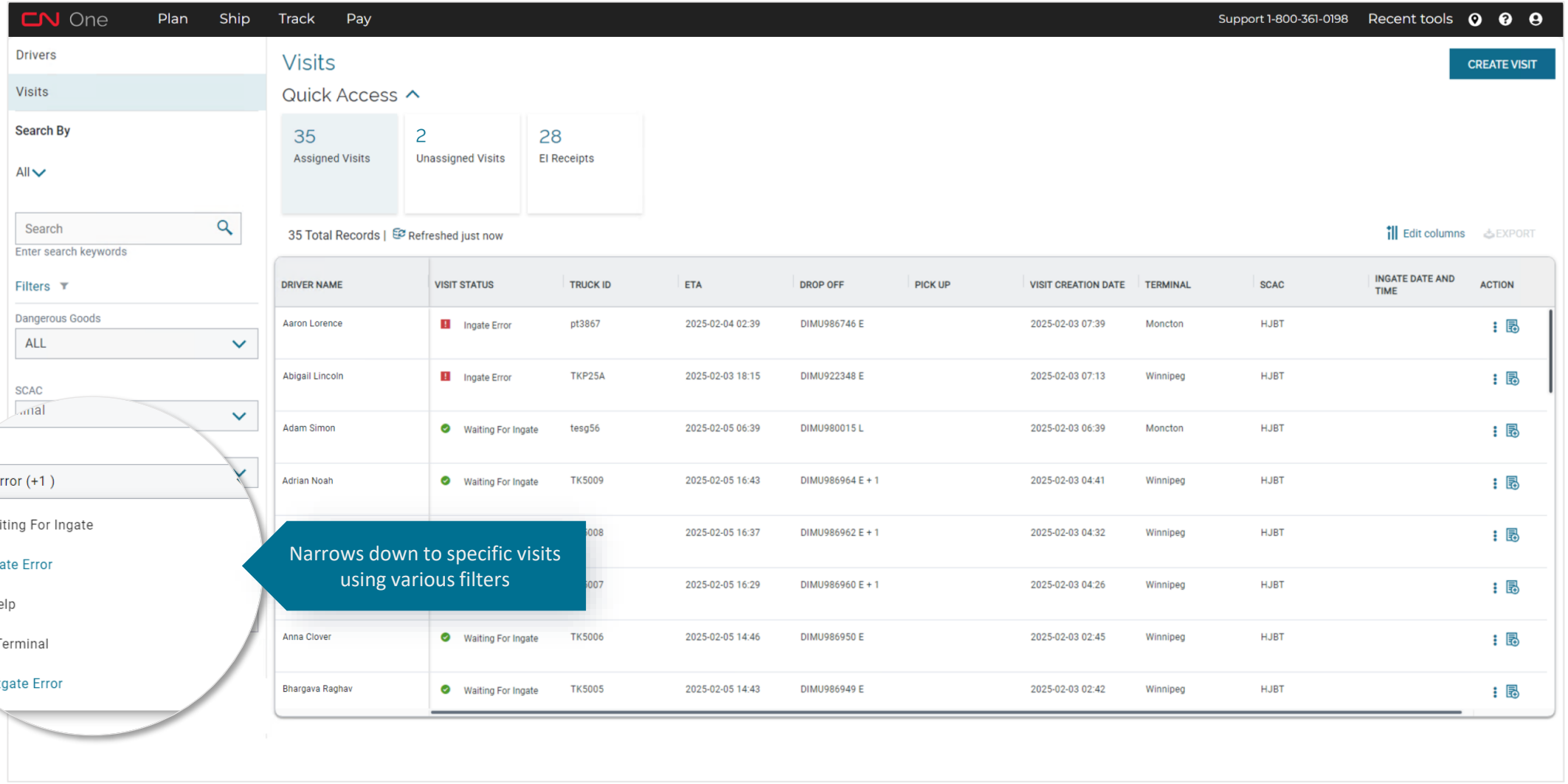
Damage Reporting

Report issues more accurately on behalf of your drivers



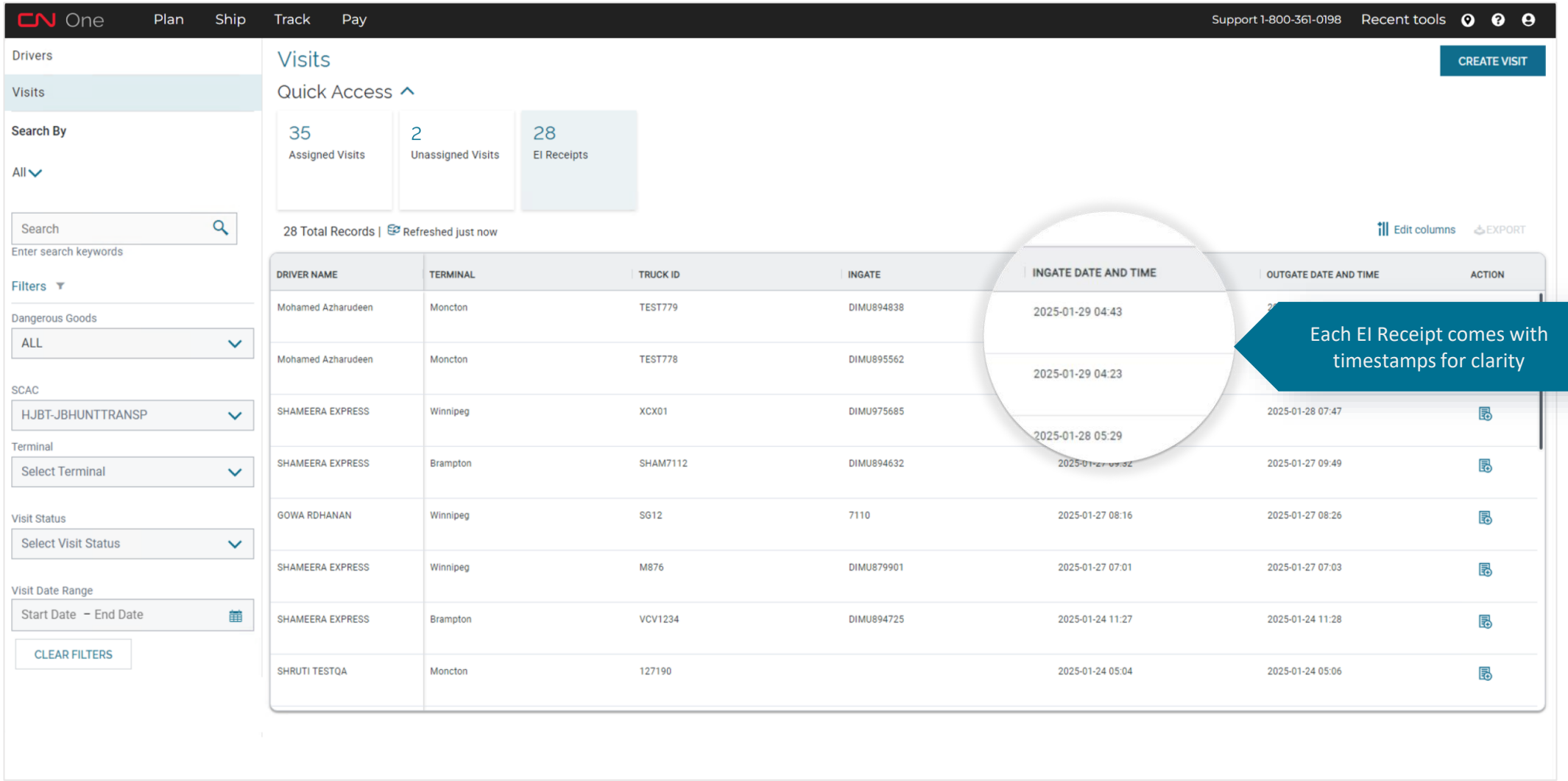
Search & Filters

Allow to narrow down to specific terminal / visit

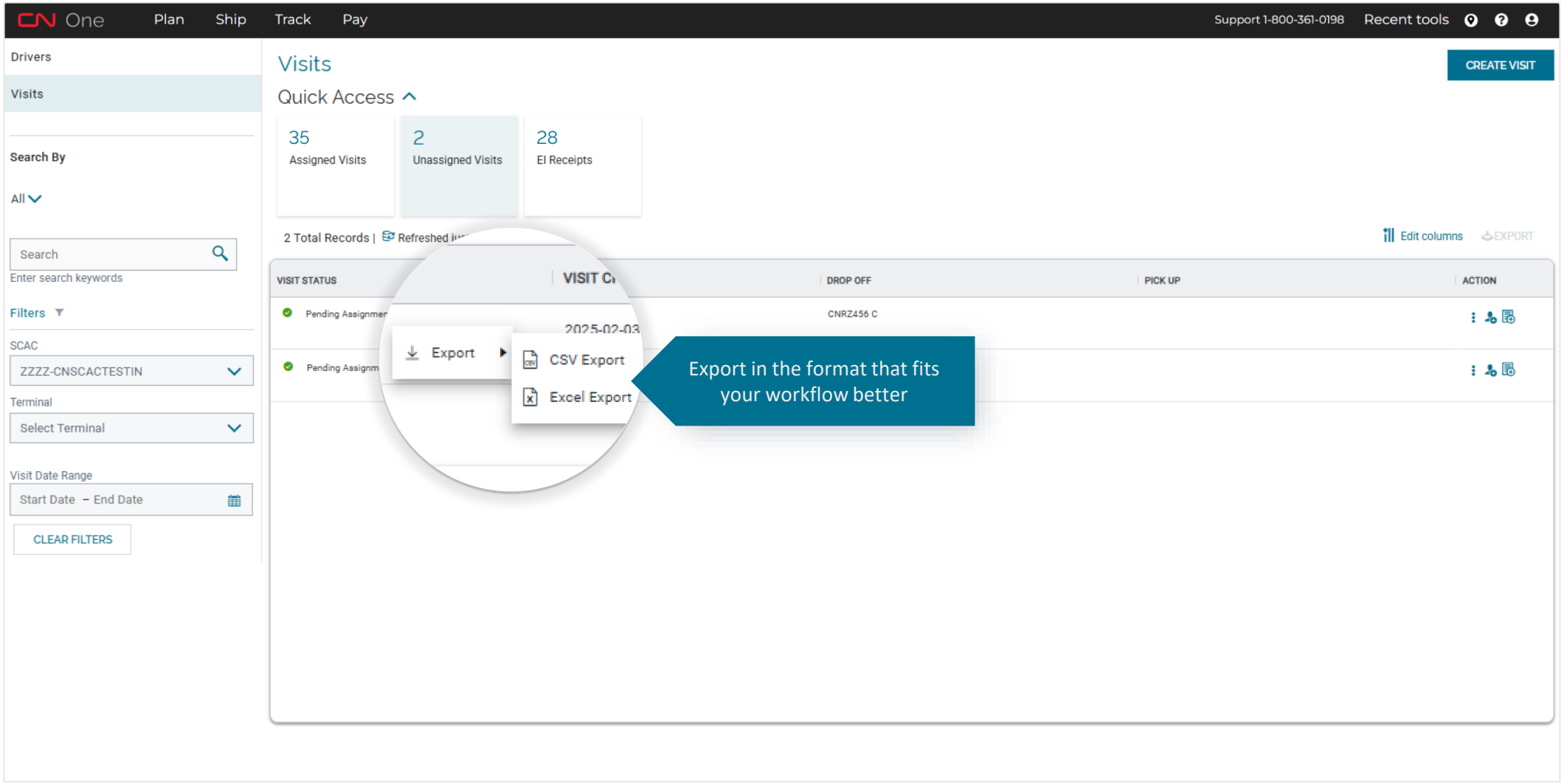


EI Receipts

Retrieve past EI Receipts in one place



Visit List Export




Thank you